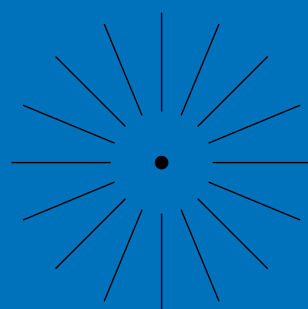


Providing food security to veterans: DocMe360 and the VA Foodshare

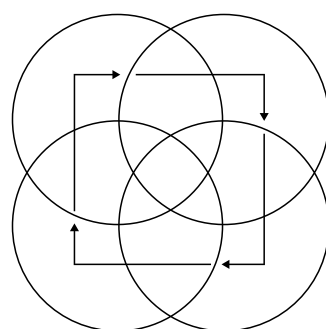
The Need

Veterans Affairs (VA) wanted to provide food security assistance to veterans enrolled in the Homeless Program Office and those struggling with Substance Use Disorder.



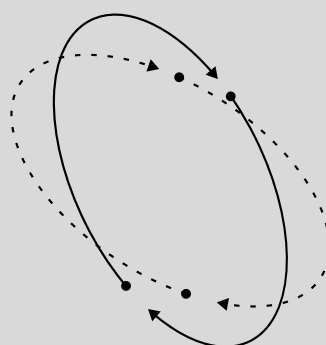
The Mission

Expand foodshare access to 97% of the United States, ensuring that a vast majority of veterans had enhanced accessibility to essential food resources.



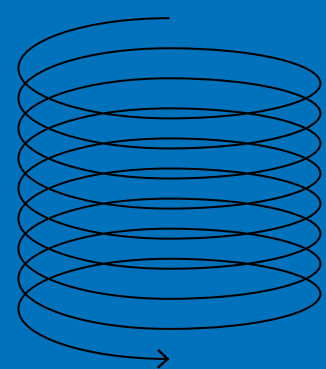
The Team

A dynamic group of organizations supported this work: ArchiTECHture Solutions was primary, DocMe360 provided product strategy & management support, 1P Solutions was the developer, and Instacart was the key delivery partner.



The Approach

DocMe360 established a robust product management approach to improve the end-to-end management of the program's platform features. One such feature: DocMe360 managed the successful merger of the VA's Rideshare and Foodshare platforms into a single portal that VA providers could access with existing VA credentials.



The Impact

Through platform enhancements and collaborative partnerships, the team helped the VA provide nearly **1,500 veterans** and **700 children** with **8,500 meal deliveries** - the equivalent of more than **35,000 days of nutritious foods**.

